

APPENDIX A

Qualified OEM trained full time personnel:

The Contractor shall have a minimum of five (5) qualified OEM trained full time personnel available to service this contract. For each individual listed, provide resume to include level of experience, i.e., technicians and helpers; certification and/or license. The Contractor will be required to maintain the list current throughout the life of the contract, and to supply a copy of the list to MCPS on no less than a quarterly basis.

<u>Name</u>	<u>Title/Position</u>	<u>Num. Years Experience</u>
1. _____	_____	_____
2. _____	_____	_____
3. _____	_____	_____
4. _____	_____	_____
5. _____	_____	_____

The Contractor shall provide at least one designated account manager and a technical support personnel for this contract. The Contractor shall provide contact information for normal business hours and off hours support. In addition, the Contractor shall provide back up contacts and their contact information.

Designated account manager:

<u>Name</u>	<u>Title/Position</u>	<u>Cell Phone</u>	<u>E-mail</u>
PRIMARY:			
_____	_____	_____	_____
_____	_____	_____	_____
BACKUP:			
_____	_____	_____	_____
_____	_____	_____	_____

Technical support:

<u>Name</u>	<u>Title/Position</u>	<u>Cell Phone</u>	<u>E-mail</u>
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PRIMARY:

BACKUP:
